

ABSTRACT

National social security system provided to civil servants. Health insurance, work accident insurance, . For civil servants city of Pekanbaru today are very health conscious, right, in the health services provided facilities, procedures for the implementation of health, the right to optimal treatment and care medicine, tariff or administrative costs, according to regulations in hospitals Yang has been appointed as The healthcare provider to be accepted by the civil servant.

The central issue in this study is How To Apparatus State Civil (ASN) to service of security organizing body sosial (BPJS) health in Arifin Ahmad Pekanbaru City and What are the services for healthy Apparatus State Civil (ASN) by managing institutions of the Social Security (BPJS) Health at RSUD Aifin Ahmad Pekanbaru City.

This study uses the method seen from the type of this research is empirical law research. Empirical legal research is the study of legal identification, and the affirmation of law, infrastructure, legal awareness) and hukumartinya comparative research using data collection tool and questionnaire and interview. In accordance with the title of this study, this study was conducted in the territory of Nagari Government in Pekanbaru City.

The results of this study are the Legal Protection ASN Of Service Security Agency sosial (BPJS) health in Arifin Ahmad Pekanbaru City Some words of law that can be done with various efforts are ASN may submit claims directly to BPJS exist in the city of Pekanbaru or do Kliem In online, Urging the government in this case the Ministry of Health is more serious to conduct supervision of Claim BPJS because BPJS is a program of the Ministry of Health, lead lawsuit ASN or community harmed, lawsuit here either to the hospital or BPJS itself the food side aching pain or BPJS only grounded solely and already make a claim yet not respected and Constraints health care for civil servants by the Social Security Agency (BPJS) Health in Arifin Ahmad Pekanbaru City is the Number of Patients BPJS so Arifin Achmad overwhelmed passengers da N workshop participants BPJS, both are factors Peleng Hood and medium, and the third is Still full of human resources or resident doctors and service personnel

Keywords: *Legal Protection, State Civil Apparatus, BPJS, Arifin Ahmad Hospital*