

ACKNOWLEDGEMENTS



First of all from the deepest of my heart, I would like so much express the sincere gratitude to the almighty one, Allah SWT who has given me an easiness, healthy, mercy, both strength and ability to accomplish this thesis entitled “**An Analysis Of Preferred And Dispreferred Responses On Telephone Conversation Used By The English Students At English Study Program Of FKIP UIR**” as one of the requirements for the Award of Sarjana Degree in English Study Program. In completing this thesis, the writer has received valuable contribution, advice, support, motivation, help guidance from many people. Therefore, in this case the researcher wants to express the deepest sincere thanks and gratitude for the following great people:

1. Drs. Alzaber, M.Si, as the dean of Teacher Training and Education Faculty, who gives support and encouragement to finish this thesis.
2. Miranti Eka Putri, S.Pd.,M.Ed, the head of English Study Program of FKIP UIR, for his kindness and attention in finishing this thesis.
3. Prof. Dr. Seno Himala Putra, M. Pd, as head advisor, for his suggestion and corrections for the completeness of this thesis.
4. Muhammad Ilyas, M. Pd, as vice advisor, for his suggestion, thought, support and revisions for the completeness of this thesis.

5. My beloved parents, a little brother and a little sister who always support, pray, guide, educate, take care, motivate and love the writer since his childhood. The researcher realizes, without them the researcher is nothing.
6. The English Study Program lecturers and staffs who gave knowledge and guidance to the researcher, whom their names cannot be mentioned one by one.
7. All of dean assistants and official employees of Teacher Training and Education Faculty, who gives support and encouragement to finish this thesis.
8. All of my friends in the world.

Finally, the researcher realized that this thesis is still far from being perfect. Therefore, constructive critics and suggestions from the readers will be more appreciated. The researcher hopes that this thesis can be useful for development of education.

Pekanbaru, 12 August 2017

The Researcher

Dhelta Hery Khusuma