DESCRIPTION OF ANXIETY ON ONLINE TRANSPORTATION DRIVERS IN PEKANBARU CITY

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ABSTRACT

Along with the development of the times, nowadays many facilities are increasingly advanced in facilitating one's activities, one of which is online transportation. With so many types of services available to the public, it is not uncommon for online transportation drivers to experience things that harm them and cause anxiety. This study aims to determine the description of anxiety in online transportation drivers in Pekanbaru city. This study involved 254 samples of online transportation drivers selected using quota sampling techniques. The measuring instrument used consisted of 23 items based on aspects of anxiety with Alpha Cronbach's 0.817, while the analysis that had been carried out used descriptive statistical analysis through the help of SPSS version 21.00 for windows. The results showed that the description of anxiety in online transportation drivers in Pekanbaru city was classified into the medium category with a percentage of 47.63%. This means that in general, online transportation drivers in Pekanbaru city feel anxious about themselves.

Keywords: Anxiety, online transportation drivers, Quantitative Descriptive